

Committee:	Date:
Health and Wellbeing Board	17.06.2016
Subject:	Public
Health and Wellbeing Board update report	
Report of:	For Information
Director of Community and Children's Services	
Report Author:	
Tizzy Keller, Director of Community and Children's Services	

Summary

This report is intended to give Health and Wellbeing Board Members an overview of local developments related to the work of the Board where a full report is not necessary. Details of where Members can find further information, or contact details for the relevant officer are set out within each section. Updates include:

- Healthwatch Update
- Square Mile Health update
- Low Emission Neighbourhood bid
- Suicide Prevention Training
- Responsible Procurement Strategy 2016-19
- Joint Health and Wellbeing Strategy update

Recommendation

Members are asked to:

- Note the report.

Main Report

1. This report updates Members on key developments and policy issues that are related to the work of the Health and Wellbeing Board in the City of London. Details of where Members can find further information are also included.

2. Healthwatch Update

2.1 Barts NHS Trust- The new Barts NHS Trust Patient Engagement and Experience Strategy has now been approved at Board level. The strategy has been co-designed with patient organisations, of which Healthwatch City of London has taken a key role. The new strategy seeks to involve patient representatives in key strategic meetings at both Trust and site level, to give patients a much greater voice within the Trust. The strategy will place greater demands on patient representatives who will be working at Trust and site level. New arrangements

for Patient Panels will apply across the Trust, this will involve standing down all current Patient Panel Chairs and members and inviting applications for the newly-defined Panels. The Healthwatch Manager has been invited to attend the Patients Forums at St. Barts and is in discussions as to how we can further this work within the hospital. Healthwatch City of London is active in reporting issues raised back to the quarterly meetings with the Chief Executive of Barts Health NHS Trust, to push for change.

2.2 CityHealth directory- The CityHealth Directory was transferred from Toynbee Hall to City of London Healthwatch. The Directory went live in January 2016. Google Analytics data shows there has been an 84% increase in page views, 72% increase in sessions and 74% increase in users since it was transferred from Toynbee Hall. In February, Healthwatch City of London hosted a focus group at to find out how the City residents and providers attending wanted their online directory of health services to be developed and are currently in talks with the Web Designer about a design refresh which will make it easier to use. The directory was publicised at the City residents' day and exhibited at the inaugural Patient Experience Conference. At both these events service users were able to log onto the directory using Ipads provided by Healthwatch.

Contact Officer: Janine Aldridge, Healthwatch City of London Officer, 020 7820 6787

3. **Square Mile Health Update**

3.1 The performance data from the first quarters of the new Square Mile Health service reveals that the uptake of the Stop Smoking Level 2 Service in pharmacies has been lower than previous years. Westminster Drugs Programme (WDP) have reported the following as contributory reasons:

- Many smokers are using e-cigarettes as a means to stop smoking. The main client group are city workers, with enough disposable income to purchase e-cigarettes
- There is a lack of awareness of the Stop Smoking Scheme.
- There were initial problems around advisors not understanding the new service and the new IT platform. This has now been addressed.
- The monthly quit rates fluctuate because the 4 week quit rate may not be recorded until the following month and in some cases not until much later. The average quit rate is on par with national rates.

3.2 To address this, WDP will be:

- Improving staff training at the pharmacy sites so that more staff are available to provide the service
- Improving uptake of the service by introducing leaflets which will act as 'vouchers' for the service.
- Working to improve awareness of the service in businesses and offices.

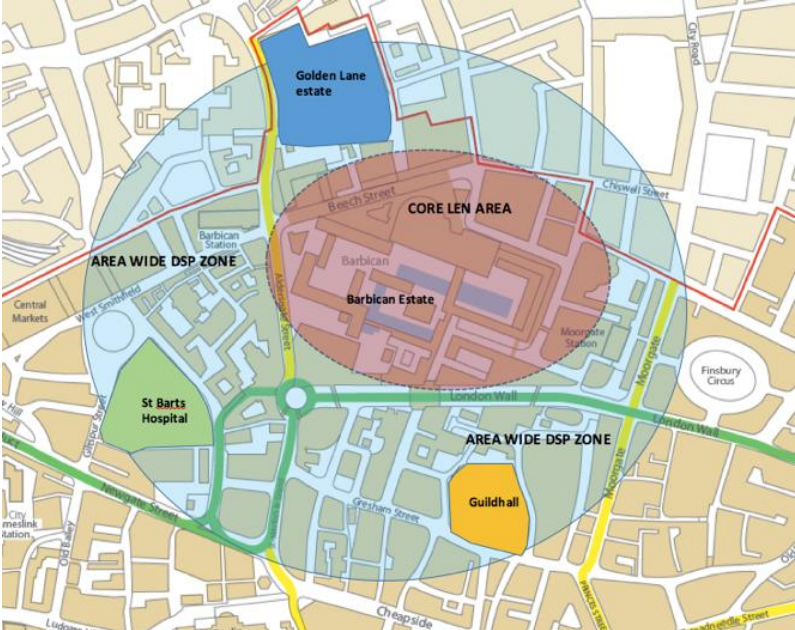
3.3 Two new Square Mile Health Smoking Cessation level three drop-ins were launched at Golden Lane and Artizan Library. These drop-ins have initially had a relatively low number of attendees, however it often takes time for drop-ins to become established in an area. The service delivered four in house stop smoking clinics with work place groups at Dentons, King & Wood Mallessons, Societe General and SH Legal.

Contact Officer: Prachi Ranade, Commissioning and Performance Officer, 020 7332 3792.

4. Low Emission Neighbourhood Bid (LEN)

4.1 The Corporation has submitted a Bid to TfL for £740,000 to support the implementation of a Low Emission neighbourhood over 3 years, the result of the bid will be revealed in June. This initiative is supported by the Barbican Centre and Barts Health NHS Trust.

4.2 The Low Emission Neighbourhood will cover the following area:



4.3 If successful in the bid, plans for the low emission neighbourhood core area include a no idling zone, a freight consolidation centre, reduced traffic and/ or ultra-low emission vehicle through traffic only in Beech Street, Zero emission capable only taxi ranks and off street electric vehicle charging hubs. More widely, the bid includes plans for a communication strategy, planning controls, Business engagement (City zero emission network) and greening.

4.4 The anticipated benefits of implementing a LEN include emission reduction, exposure reduction, public health improvements, road safety benefits from less traffic, urban realm uplifts from more greening and improvements to Beech Street and Community cohesion.

- 4.5 A focus of the bid is reducing pollution levels on Beech Street. Concerns have been raised that the Corporation could be prosecuted for exceeding air pollution levels on Beech Street. Responsibility for meeting the air quality limit values in the UK rests with the Department of Environment Food and Rural Affairs in Government, The City Corporation has a legal obligation to assist the government in this task but the Corporation itself could not be prosecuted.

Contact Officer: Ruth Calderwood, Environmental Policy Officer - Markets and Consumer Protection, 020 7332 1162.

5. Suicide Prevention Training

- 5.1 The Suicide Prevention Action Plan was signed off at the Health and Wellbeing Board on 29th January 2016. The 'Bridge Pilot' on London Bridge has subsequently been developed as a joint initiative between the City Corporation and the key partners who all helped to develop the action plan.
- 5.2 As part of the Bridge Pilot, two Suicide Prevention Training sessions have been run by the Samaritans, City Corporation and East London Foundation Trust for the general public and frontline staff. Both sessions took place in Glaziers Hall and covered topics including risk factors for suicide, how to recognise someone considering suicide and what to do if you encounter someone considering suicide. Both sessions received positive feedback with the majority of attendees recording feeling more confident identifying and approaching someone who might be considering suicide.
- 5.3 There is another training session planned for the staff at Tower Bridge in June. We are also compiling a train the trainer pack so people who attend the sessions can go back and present them at their workplaces.

Contact Officer: Poppy Middlemiss, Strategy Officer- Health and Children, 020 7332 3002.

6. Responsible Procurement Strategy 2016-19

- 6.1 City Procurement has produced a Responsible Procurement Strategy 2016-19. The strategy has been approved at Procurement Steering group and Summit and went to Finance committee on 7 June and Policy and Resource Committee on 16 June for approval.
- 6.2 City Procurement recognises the significance of the procurement decisions we make and the huge potential to act as a catalyst for positive change. The Responsible Procurement Strategy seeks to achieve this transformation and to maximise the benefits that can be gained for our local community, the environment and everyone associated with our supply chains. The Responsible Procurement Strategy underpins the City Procurement Strategy 2015 – 2018 in that it details how corporate responsibility will be embedded as

part of the overall approach to achieving operational excellence, ensuring value for money and leveraging technology and innovation in all our future contracts. The strategy recognises the Department's responsibility to help the organisation procure value for money goods, services and works, whilst maximising social value, minimising environmental impacts and ensuring the ethical treatment of people throughout its supply chains.

- 6.3 Once the strategy has been approved there will be a dedicated working group set up representing the Department of Community and Children's Services, which will outline in much more detail the implications and opportunities of this strategy for our department.

Contact Officer: Natalie Evans, Responsible Procurement Manager, 0207 332 1282

7. Joint Health and Wellbeing Strategy Update

- 7.1 In September 2014, the Health and Wellbeing Board (HWB) approved an action plan to support the Joint Health and Wellbeing Strategy (JHWS). The action plan sets out how each of the key priorities would be delivered. The HWB has asked to receive a progress update every six months, providing information of progress against the action plan.
- 7.2 Appendix 1 provides an overview of progress on each of the priorities and shows that we are on track to deliver the required health and wellbeing outcomes for residents, rough sleepers and workers in the City of London.
- 7.3 Areas of notable progress include in Mental Health where the 'Bridge Pilot' is being implemented in an effort to reduce suicide attempts from London Bridge and within Air Quality where a bid for the City to become a Low Emission Neighbourhood has been submitted to TfL.

Appendices

Appendix 1- JHWS Action Plan progress Update

Background Papers

30th September 2014 – Joint Health and Wellbeing Strategy: Action Plan

24th April 2015 – JHWS Action Plan Progress Report

18th September 2015 – Joint Health and Wellbeing Strategy Refresh

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